

HOW TO READ YOUR UTILITY BILL

If you have questions that are not fully answered here, please contact our Customer Relations Team at 507.280.1500.

SUMMARY OF CHARGES

1 Account Number is your unique RPU number. Please reference this number when calling us with account or customer service related questions.

2 Amount Due is the amount to be paid. This total will reflect your previous balance, recent payments, adjustments, and current charges.

3 Account Information includes your account name and service address.

NOTE: Accounts with multiple service addresses will not have an address listed here. Please see the back of your bill for specific address details.

4 Billing Period is the period of time when charges are accrued and billed to your account.

5 Total Current Charges is the total of each service (i.e. Electricity, Water, etc.) summarized for the current billing period.

NOTE: See the back of the bill for meter readings and usage.

6 Total Amount Due is your amount to be paid. This total will include any activity since your last bill, showing your previous balance, payments, adjustments (if applicable), and current charges.

7 Message Center is the area where important messages from RPU are communicated – general and/or account specific.

8 Payment Stub (front) is the bottom portion of your statement that should be returned when mailing in your payments. This will include the amount due and the due date. *If you are on autopay, this portion will indicate the date and the amount to be deducted.*

9 Payment Stub (back) includes information regarding payment options, as well as compliance information, electronic check conversion, and late penalty terms.

BUDGET BILLING SUMMARY

10 Budget Billing (BB) Plan is your monthly Budget Billing (BB) amount.

11 Actual Charges Billed this Period is the total of your actual charges during the current billing period.

12 Difference of BB Plan and Actual Charges is the difference between your monthly Budget Billing (BB) amount and your actual charges during the current billing period.

13 Previous Carry Over Balance is the balance from your previous billing period.

14 New Carry Over Balance is the cumulative account balance at the end of each billing period. This balance takes into account your actual charges, your monthly Budget Billing (BB) Plan, your previous carry over balance, and assumes the recent Budget Billing (BB) amount billed is paid in full by the due date.

NOTE: This balance could be a debit or credit. 'CR' indicates a credit.








N N 20190731 217 \$176.87 \$176.87 Page 1 of 2

1 Account # 2112187

2 Amount Due \$176.87

3 JANE DOE
For service address 12345 UTILITY AVE NE ROCHESTER, MN 55901

4 Billing Period 6/28/19 - 7/31/19

	Electricity	\$112.94	Previous Balance \$487.82 Payments \$487.82CR Balance Forward \$0.00
	Water	\$12.36	Current Charges \$176.87 Current Bill \$176.87
	Products & Services	\$2.99	Total Amount Due \$176.87
	Rochester Public Works		
	Wastewater	\$29.88	
	Stormwater	\$9.29	
	Taxes	\$9.41	

5 TOTAL CURRENT CHARGES \$176.87

Detach and return portion below with your payment. CONTINUED ON BACK

7 Message Center

8 2112187 - 12345 UTILITY AVE NE

Current Bill \$176.87
Total Amount Due \$176.87 Due 08/21/19

Amount Enclosed \$

JANE DOE
12345 UTILITY AVE NE
ROCHESTER, MN 55901

ROCHESTER PUBLIC UTILITIES
PO BOX 77074
MINNEAPOLIS, MN 55480-7774

PAYMENT OPTIONS

Pay Online @ www.rpu.org
One-time payment or enroll in automatic payments through your checking, savings, Visa, MasterCard, or Discover.

Pay By Phone:
1.855.631.3643 • no fee, available 24/7

In Person:
RPU • 4000 E River Rd NE

Drop Boxes:
RPU • 4000 E River Rd NE
Silver Lake Plant • 425 W Silver Lake Dr NE
City Clerk's Office • 201 4th St SE
Hy-Vee Stores • 37th St NW, Crossroads, Barlow

Customer Charge: Covers the cost of operation to supply and maintain each separate service. It includes items such as meters, equipment, and account information.

Notice About Electronic Check Conversion: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. You may choose not to have your payment collected electronically by sending your payment and payment coupon in your own envelope, NOT the enclosed return envelope. Address your payment envelope to RPU, ARC Opt Out, 4000 East River Rd NE, Rochester MN 55906-2813.

Amounts not paid as of the due date will be assessed a late penalty of ten percent (10%) with a minimum penalty of ten dollars (\$10.00). Accounts that become past due because of a returned check or declined electronic payment will also be assessed a late penalty and returned/declined payment fees.

FAILURE TO RECEIVE BILL DOES NOT WAIVE LATE FEE.

Bills in Dispute: Mail payments to RPU, 4000 East River Rd NE, Rochester MN 55906-2813

City of Rochester Notice: Taxable purchases made outside City limits may be subject to local use tax. Visit www.revenue.state.mn.us or call 800-657-3777 for more information.

Total Current Charges \$176.87

Budget Billing Summary:

Budget Billing (BB) Plan	\$188.00
Actual Charges Billed this Period	\$176.87
Difference of BB Plan and Actual Charges	\$11.13 CR
Previous Carry Over Balance	\$286.28 CR
New Carry Over Balance	\$297.41 CR

*This summary is comparing the amount billed to your monthly BB Plan

RPU CHARGES: ELECTRICITY

- 15 Electric Usage Charge** is the total metered kilowatt-hours (kWh) used. The rate per kWh is then multiplied by the kWh used for the current billing period.

NOTE: Two energy charges may appear during the transition between summer (Jun-Sep) and non-summer (Oct-May) rates schedules.

- 16 Electric Customer Charge** is a fixed charge for all residential customers regardless of electric usage. This charge covers the cost to maintain electric facilities and infrastructure. It also includes costs for meters, distribution poles, safety equipment, miscellaneous supplies, and account administration.

- 17 Clean Air Rider** covers the bond payments for the Emission Reduction Project (ERP). All residential, commercial, and industrial water customers are impacted by the charge. The amount you pay on the Clean Air Rider is dependent on your electric usage. The rate of the Clean Air Rider will change each year depending on the debt service payment schedule. The payments are scheduled to be complete by 2030.

- 18 Power Cost Adjustment** is charged if the cost to supply the electricity needed for our customers exceeds projections. This adjustment is made in cases such as high fuel costs, higher market pricing for electricity, or the load is higher than projected. This adjustment is based on your electric usage.

RPU CHARGES: WATER

- 19 Water Usage Charge** is the total metered water (Units) used during the current billing period. Each Unit of water equals 100 cubic feet or 748 gallons (1 Unit = 748 gallons). The rate structure is tiered to encourage water conservation.

- 20 Water Customer Charge** is a fixed charge for all residential customers regardless of water usage. This charge covers the cost to maintain water facilities and infrastructure. It also includes costs for meters, pipes, fittings, excavation tools and machinery, and account administration.

- 21 Fire Hydrant Facilities Charge** is for the installation, maintenance, and availability of water for the City and other emergency services (e.g., fire department). All residential, commercial, and industrial water customers are impacted by the charge. It is based on the rate class, not the meter size.

- 22 State Mandated Water Fee** is required by the MN Department of Health and funds the required testing for drinking water.

RPU CHARGES: PRODUCTS & SERVICES

- 23 Products & Services** is the area where charges for additional offerings will appear such as our Service Assured® Underground Utility Repair Coverage Program and our Carbon Offset Program.

N

N

20190731



217


Page 2 of 2


Billing Period


June 28 - July 31 (34 days)


Account # 2112187


	Electricity Residential Electric Meter # 1000000092 Jul 31 6500 Actual Reading Jun 27 5800 = 700 kWh Summer Energy/kWh 700 kWh @ \$0.12596/kWh Electric Customer Charge Clean Air Rider @ \$0.00166/kWh Power Cost Adjustment Subtotal - Metered Charges Total - Electricity	<div>\$88.17</div> <div>\$19.50</div> <div>\$1.16</div> <div>\$4.11</div> <div>\$112.94</div> <div>\$112.94</div>
	Taxes City Tax 0.75% County Tax 0.50% State Sales Tax 6.875% Total - Taxes Total Current Charges	<div>\$0.87</div> <div>\$0.58</div> <div>\$7.96</div> <div>\$9.41</div> <div>\$176.87</div>

	Water (1 Unit = 748 Gallons) Residential Water Meter # 10876477 Jul 31 15.00 Actual Reading Jun 27 11.60 = 3.40 Unit(s) Residential Water Consumption 3.40 Unit(s) @ \$0.862 Water Customer Charge Fire Hydrant Facilities Charge State Mandated Water Fee Subtotal - Metered Charges Total - Water	<div>\$2.93</div> <div>\$7.95</div> <div>\$0.95</div> <div>\$0.53</div> <div>\$12.36</div> <div>\$12.36</div>
---	--	--

	Products & Services Service Assured Electric Service Assured Water Total - Products & Services	<div>\$1.50</div> <div>\$1.49</div> <div>\$2.99</div>
---	---	--


Rochester Public Works
The following services are operated and maintained by Rochester Public Works. These charges are billed on their behalf.

	Wastewater 3.40 Unit(s) Wastewater Customer Charge Total - Wastewater	<div>\$12.58</div> <div>\$17.30</div> <div>\$29.88</div>
---	--	---

	Stormwater Stormwater Utility Fee Stormwater Customer Charge Total - Stormwater	<div>\$4.79</div> <div>\$4.50</div> <div>\$9.29</div>
---	--	--

ROCHESTER PUBLIC WORKS CHARGES: WASTEWATER

- 24 Wastewater Usage Charge** For the first three months of the year, your wastewater charge is determined by your usage (Units). The base rate for April–December is determined by your average water usage during the months of January, February, and March. If your actual water usage in any month of April–December is less than your base rate, you will be charged your actual usage. If you use more than your base rate, you will not be charged more than your base rate.
- 25 Wastewater Customer Charge** is a fixed monthly charge per sanitary connection that covers the cost to maintain sewer facilities and infrastructure.

ROCHESTER PUBLIC WORKS CHARGES: STORMWATER

- 26 Stormwater Utility Fee** collects funds from every developed residential and commercial property in the City of Rochester to support the Public Works Stormwater Management program. Each parcel of land is assigned a parcel identification number (PIN#). The fee is based on the parcel size, land use, and the amount of impervious (hard surface) area.
- 27 Stormwater Customer Charge** is a monthly charge used exclusively to support the Public Works Stormwater Management program.

TAXES

- 28 City Tax** is the additional sales and use tax that the City of Rochester imposes on all taxable items or services in the city, including utility services. The current city sales tax rate is 0.75%.
- 29 County Tax** is the additional sales and use tax that Olmsted County imposes on all taxable items or services in the county, including utility services. The City of Rochester falls within Olmsted County; therefore, this tax is required. This tax is used to fund maintenance on roads and bridges, construct public infrastructure, and for other transit and transportation projects within the county. The current county transit tax rate is 0.50%.
- 30 State Sales Tax** is the sales tax charged by the State of Minnesota on retail sales of taxable products and services, including utility services. The current state sales tax rate is 6.875%.

NOTE: Utility services are generally taxable; however, some exemptions may apply. Information can be found on the Minnesota Department of Revenue website to further explain possible sales tax exemptions. Customers who qualify for a sales tax exemption must provide RPU with a valid Certificate of Exemption (ST3 form).