



**Helping**  
customers with utility assistance

**Caring**  
enough to donate

**Sharing**  
with an open heart

As part of our commitment to the Rochester community, Rochester Public Utilities (RPU) is pleased to offer **Neighbors Chipping In**.

The purpose of this program is to accumulate and disburse funds for charitable purposes to struggling individuals and/or families within our community.

It is easy to participate in our voluntary program. Depending on your preference, we will round up your monthly utility bill or add a specific amount – it's that simple!

Three Rivers Community Action will allocate the funds to income-qualified RPU customers.

Your gift of a few extra cents can go a long way towards helping others in need within Rochester.

To learn more about the programs and services RPU offers to help you manage, protect, and conserve energy and water, visit our website:

[www.rpu.org](http://www.rpu.org)

**You can also follow us on social media:**

-  [rochesterpublicutilities](https://www.facebook.com/rochesterpublicutilities)
-  [@rpuoutages](https://twitter.com/rpuoutages)
-  [@rpualerts](https://twitter.com/rpualerts)
-  [blog.rpu.org](http://blog.rpu.org)
-  [RPU TV](https://www.youtube.com/RPU-TV)
-  Rochester Public Utilities



**ROCHESTER  
PUBLIC UTILITIES**  
WE PLEDGE, WE DELIVER

4000 East River Road NE  
Rochester, Minnesota 55906-2813  
507-280-1500  
[www.rpu.org](http://www.rpu.org)



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## PROGRAM DETAILS

**Neighbors Chipping In** is a voluntary program allowing RPU customers to help fellow RPU customers by agreeing to have their monthly utility bill “rounded up” to the next whole dollar or by an amount of their choosing. The gathering and disbursement of funds will go to RPU customers struggling to pay their RPU utility bill(s). Recipients of **Neighbors Chipping In** funds must have an active RPU account and meet income-qualified guidelines.

## FUNDING

RPU is collaborating with Three Rivers Community Action (Three Rivers). They are going to help RPU allocate one hundred percent (100%) of your donated dollars to RPU customers who need it the most. Three Rivers is the ideal partner in this venture because they already qualify and administer federal dollars to RPU customers as part of their annual Energy Assistance program (EAP). When there are not enough EAP funds available, **Neighbors Chipping In** will help supplement the need within our community.

## DONATE

Please consider donating; for only a few cents a month, the dollars add up quickly when many customers participate. RPU makes it simple and easy. Together we can help make an impact in our community by caring for those in need. Your shared donation can make a real difference.

## HOW TO PARTICIPATE

If you wish to participate, you must have an active RPU account, and can choose from one of the following options:

### 1. Round Up At Billing

- Monthly, as part of the billing process, your total bill will automatically be rounded up to the nearest dollar.
- Participation is reflected on your billing statement.
- You may discontinue your donations at any time by contacting us.

### 2. Donation On Bill

- Monthly, as part of the billing process, a selected monthly donated amount (\$1, \$5, \$10, \$15, or other) will be added to your bill total.
- Participation is reflected on your billing statement.
- You may discontinue your donations at any time by contacting us.

For additional questions, contact RPU Customer Care at 507-280-1500 or email [customer care@rpu.org](mailto:customer care@rpu.org).

To support **Neighbors Chipping In** with a recurring monthly donation, complete the attached enrollment form and mail it to RPU or visit [www.rpu.org](http://www.rpu.org).

If you are a customer in need of financial assistance to pay your utility bill, please contact Three Rivers at 1-800-277-8418 or [ThreeRiversCap.org](http://ThreeRiversCap.org).

## ENROLLMENT FORM

I choose to support **Neighbors Chipping In** by enrolling in the following recurring monthly donation:

- Round Up At Billing**
- Donation On Bill:**
- \$1.00    \$5.00    \$10.00    \$15.00
- Other amount: \$ \_\_\_\_\_

\_\_\_\_\_  
RPU Account Number

\_\_\_\_\_  
Last Name (As It Appears On Your Account)

\_\_\_\_\_  
First Name (As It Appears On Your Account)

\_\_\_\_\_  
Service Address

\_\_\_\_\_  
Mailing Address (If Different than the Service Address)

\_\_\_\_\_  
City State Zip

\_\_\_\_\_  
Contact Phone Number (with area code)

Phone Type:    Home    Cell

Other: \_\_\_\_\_

\_\_\_\_\_  
Email Address

**How did you hear about **Neighbors Chipping In**?:**

- Social Media    Radio    TV    Utility Website
- Utility Representative    Utility Newsletter
- Rochester Public Transit (bus)
- Other \_\_\_\_\_

**SIGNATURE:** By signing below, I am allowing RPU to increase my bill on a monthly recurring basis at the option I've chosen above. I know I may discontinue my donations by contacting RPU Customer Care.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

**Mail to:** RPU Customer Care  
4000 East River Road NE  
Rochester, MN 55906-2813