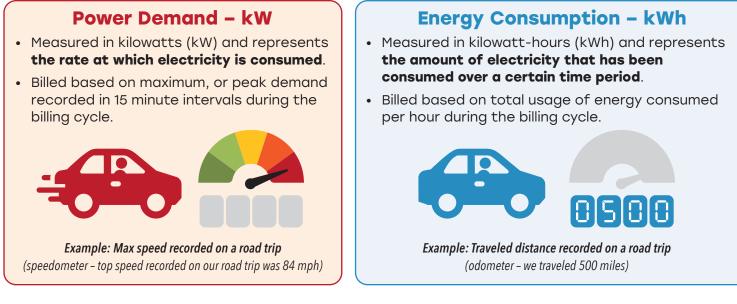
Understanding Demand and Energy

Understanding your Rochester Public Utilities (RPU) bill can lead to lowering your bottom line and providing you with important information such as managing and conserving your energy, operating more efficiently, and identifying savings opportunities. Commercial customers with monthly demand of over 75 kW have two primary electric billing components: Energy and Demand. Starting in 2023, this billing structure will be applied to commercial customers with monthly demand of over 25 kW.

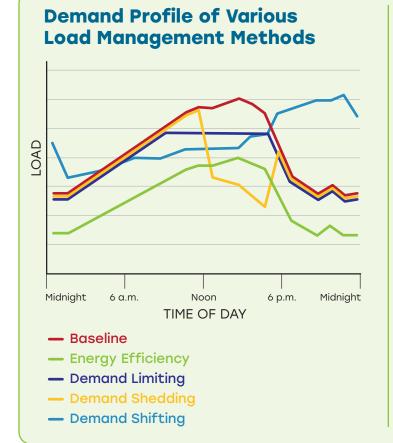


Why does RPU charge businesses for demand?

To remain reliable, RPU has to have capacity readily available, and must be prepared to meet the highest cumulative peak on the grid at all times, thus providing the maximum amount of electricity "on demand" by customers at any given time. In addition, transmission and distribution systems must be sized accordingly to handle the delivery of electricity at a constant level. This costs money, therefore, electric utilities tend to charge **demand** to help meet the cost, which is spread across commercial customers who need this capacity to meet their building operations.

Peak demand is defined as the single point at which the maximum rate of energy is used during the billing cycle, measured in 15 minute intervals. Knowing exactly when and how customers' energy is being used in their buildings is essential to reducing demand, decreasing consumption and emissions, and ultimately lowering energy costs for RPU and for our customers.





RPU's energy costs are highest during peak hours

-OAD

Residential – Peak is in the afternoon/evenings, when people come home and everything gets turned on simultaneously.

Commercial – Peak hours are highly dependent on production and operation hours.

Energy is most expensive to purchase during peak time, thus we promote various strategies of conservation:

- Energy Efficiency Conserve via installing newer, more efficient equipment
- Demand Limiting Equipment which shuts off once a set demand threshold is reached
- Demand Shedding Turning equipment off during peak hours or running a generator (consumption less, demand less)
- Demand Shifting Moving work tasks from peak-hours to off-peak hours (consumption same, demand less)



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Level the Peaks - Lower your Demand - Lower your Bill

How do you reduce your peak demand charges? Although every business is unique, the following are some operational and equipment strategies that may help you reduce your peak demand:

Reduce	Adjust	Use an energy	Replace old, inefficient
	schedules	system (EMS)	equipment
upancy sensors	to reduce energy	to schedule	with new energy-
			efficient models.
strategies.			CONSERVE & SAVE®
	where equipment	demand.	rebates
			from RPU can
			help offset the initial
	simultaneously.		equipment cost.
	nting demand bugh the use of	ting demand bugh the use of upancy sensors d daylighting strategies.equipment schedules use during peak demand periods by creating a schedule where equipment 	nting demand bugh the use of upancy sensorsequipment schedulesmanagement system (EMS)id daylighting strategies.to reduce energy use during peak demand periods by creating a schedule where equipment with the highest demand does not operatemanagement system (EMS) to schedule equipment and building system operations to reduce demand.

With these measures, you can reduce your peak demand and save money on your energy bills. Controlling your energy use during peak periods doesn't necessarily require a big investment. Contact one of our **Energy and Environmental Advisors** for more insight on lowering your demand or visit <u>www.rpu.org</u> for a

list of **CONSERVE & SAVE® rebates** available to our commercial customers.



	CONSUMPTION CHARGE	DEMAND CHARGE	RPU Energ	gy and Envi	ironmental	Advisors
Customer Type	Commercial	Commercial with Demand of over 25 kW	200		250	
Unit of Measure	Kilowatt-hours (kWh)	Kilowatts (kW)				
What are you	Total amount of electricity used	Peak Demand – maximum level of	0			R
paying for?	in a billing cycle	energy used during a billing cycle	Jake Shones 507-280-1578	Anna Basimamovic 507-280-1565	James Dessner 507-280-1607	Josh Mason 507-280-1588

HOW TO READ YOUR RPU BILL ELECTRICITY CHARGES

Electric Usage Charge is the total metered kilowatt-hours (kWh) used. The rate per kWh is then multiplied by the kWh used for the current billing period.

NOTE: Two energy charges may appear during the transition between summer (Jun-Sep) and non-summer (Oct-May) rates or when any changes to our rates occur (Dec-Jan).

2 **Clean Air Rider** covers the bond payments for the Emission Reduction Project (ERP). All residential, commercial, and industrial electric customers are impacted by the charge. The amount you pay on the Clean Air Rider is dependent on your electric usage. The rate of the Clean Air Rider will change each year depending on the debt service payment schedule. The payments are scheduled to be complete by 2030.

3 Power Cost Adjustment is charged if the cost to supply the electricity needed for our customers exceeds projections. This adjustment is made in cases such as high fuel costs, higher market pricing for electricity, or the load is higher than projected. This adjustment is based on your electric usage and varies.

Current Power Factor gauges how efficiently delivered energy is used. It can be viewed as relationship between the amount of useful energy (kW) and the amount of non-working energy (kVAR). A good power factor (above .95) is the result of devices that utilize close to 100% of the delivered electricity with no energy being wasted. Measured power factor below .95, will result in an adjusted billed demand, and can become costly to both customers and RPU.

Ratchet is the minimum demand billed in the months of Oct-May. It is established during the summer months (Jun-Sep) and set at 50% of the highest demand measured during those months.

	Meter # Oct 8 Sep 9 Medium 3790 Medium 9949	General Se 000000000 18400 18171 General Se .34 kWh @ General Se .66 kWh @ ir Rider @ \$ cost Adjustn	Actual Reading = 229 X 60 Mult = 13740 ervice Cons Winter \$0.05650/kWh ervice Cons Summer \$0.05650/kWh 60.00191/kWh	kWh \$214.15 \$562.16 \$26.24 \$51.49
4 5 6 (DEMAN Oct 8 Current Min. Pov 0.95 Ratchet Demand 12.21	- Power Factor ∴ x 44.22 kW 26.46 kW I Charge Wi I kW @ \$17 I Charge Su 5 kW @ \$24	95 x Meas.Demand / Curr. I / 0.94910 = 44.26 kW nter .83/kW mmer .06/kW ered Charges	2 kW

Demand is measured as the maximum amount of energy (kW) used at single point during a billing cycle, also referred to as peak demand, and used to calculate a demand charge.

NOTE: Two demand charges may appear during the transition between summer (Jun-Sep) and non-summer (Oct-May) rates or when any changes to our rates occur (Dec-Jan).