



4U2 PROGRAM



FREQUENTLY ASKED QUESTIONS

What is the 4U2 program?

Rochester Public Utilities (RPU) is committed to making energy efficiency improvements affordable for income-qualified customers. RPU and Minnesota Energy Resources are working together to help eligible low-income households improve their home's energy efficiencies while reducing overall energy costs. By working together, we are able to offer more energy efficiencies to those in need.

Are there income requirements I need to meet?

Yes, your annual income must fall within 250% of the current year Federal Poverty Guideline (FPG). See the chart in the 4U2 Application.

Do I need to show proof of my income?

Yes, you will need to provide one of the following: previous year's tax return, previous three-month's pay stubs, or an unemployment statement. Income eligibility may be verified through other organizations (e.g., Energy Assistance or CAP agencies).

What if I am a renter?

That is ok. You will need to complete the owner's authorization section of the 4U2 Application.

If I live in a mobile or manufactured home, do I qualify?

No, you do not qualify for this program. We would refer you to the State's Weatherization program. For more information on Minnesota's weatherization program, please visit <https://mn.gov/commerce/consumers/consumer-assistance/weatherization/>.

What if I have received State Weatherization Services, do I still qualify?

No, you do not qualify if you have received Weatherization Services in the last 15 years. Also, if you were deferred from the State Weatherization program due to health and safety reasons, you are not eligible for this program.

How do I know if I qualify to participate in the program?

Fill out the 4U2 Application and mail or email it to the address on the last page. Franklin Energy, our program administrator, will determine whether you qualify based on your provided income documentation and other qualifiers. See the application for full details.

Do I need an energy audit to receive program services?

Yes, the free energy audit of your home is conducted to identify cost-effective energy improvements and weatherization opportunities to make your home more energy efficient.

Do I have to pay for the energy audit?

No, you do not pay for the energy audit. It is free to qualified income eligible customers.

Who pays for the installation costs of the energy efficiency opportunities?

Minnesota Energy Resources and RPU will cover the costs. However, if health and safety measures exceed \$500, a co-pay of \$150 will be applied to your Minnesota Energy Resources natural gas bill.

May I pick what energy efficiencies get installed?

No, only improvements identified as part of the completed energy audit will be included.

May I choose who performs the energy audit?

No, Minnesota Energy Resources and RPU have contracted for auditing services through Franklin Energy to ensure proper auditing techniques are in place along with measurement and verification.

May I apply for rebates from Minnesota Energy Resources or RPU?

No, installed measure(s) of this program are not eligible for rebates from Minnesota Energy Resource or RPU.

Are funds always available for the program?

No, applications are processed on a first-come, first-served basis and while funds last. If funds are depleted for the current year, you may be put on a list for the following year.

For complete eligibility requirements and terms and conditions, please refer to the 4U2 Application.