

Choose Your Way TO PAY YOUR RPU BILL

GO PAPERLESS

Want to reduce your carbon footprint? Instead of receiving your utility bill in the mail, you can elect to receive an email that payment is due and your bill is available for viewing online.

BUDGET BILLING

Want to take the surprise out of your utility bill? With Budget Billing, monthly payments stay the same each month based on the average annual usage at your service address. Each bill will show your Budget Billing amount due plus your actual energy usage. All Budget Billing accounts are re-evaluated annually. Your service address must be established for at least 12 months and accounts must be paid in full before signing up for Budget Billing. Payments must be received by the due date to keep your account on the Budget Billing plan. To make sure your bill is always paid on time, you may combine Budget Billing with one of the Automatic Payment plans described below.

AUTOMATIC PAYMENTS

Want one less check to write and ensure your utility bill is always paid on time? Supply RPU with a bank account or credit/debit card, and we'll automatically deduct your payment on the due date of your bill. You will still receive your bill each month to review. To cancel your automatic payment, you must contact our Customer Relations department at least seven (7) days prior to your due date. You may combine Automatic Payment with our Paperless and Budget Billing options.

HOW TO ENROLL

To choose your way to pay, fill out the enrollment form. Return it in your billing envelope or mail it to RPU Customer Relations, 4000 E River Rd NE, Rochester, MN 55906-2813. You may also enroll for any of the options at www.rpu.org.

OTHER PAYMENT OPTIONS

Pay Online: www.rpu.org

Pay By Phone: 1.855.210.2285 • toll free, no fee, 24/7

Pay Stations:

– RPU Service Center • 4000 E River Rd NE

Drop Boxes:

– RPU Service Center • 4000 E River Rd NE

– RPU Silver Lake Power Plant • 425 W Silver Lake Dr NE

– City Clerk's Office • Room 135 • 201 4th St SE

– Hy-Vee Barlow Plaza • 1315 6th St NW

– Hy-Vee North • 500 37th St NW

– Hy-Vee South • 500 Crossroads Dr SW

How to Save Money ON YOUR UTILITY BILL

To learn about the programs and services we offer our customers to help manage, protect, and conserve energy and water, visit our website:
www.rpu.org



Rochester Public Utilities
4000 East River Road NE
Rochester, MN 55906-2813
507.280.1500

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GO PAPERLESS • BUDGET BILLING • AUTOMATIC PAYMENTS



RPU BILL PAYMENT OPTIONS ENROLLMENT FORM

CUSTOMER INFORMATION (PLEASE PRINT)

You may also enroll at: www.rpu.org

Last Name (As It Appears On Your Account) First Name (As It Appears On Your Account) RPU Account Number

Service Address City State Zip

Mailing Address (If Different Than the Service Address) City State Zip

Primary Phone Phone Type: ☐ Home ☐ Cell ☐ Other: _____

Email Address (Required to Go Paperless)

SIGNATURE & BILL PAYMENT OPTIONS

BY SIGNING BELOW, I HEREBY REQUEST RPU TO ENROLL MY ACCOUNT IN THE OPTIONS I HAVE CHECKED BELOW. THE AUTHORIZATIONS ARE TO REMAIN IN EFFECT UNTIL RPU RECEIVES NOTIFICATION FROM ME TO TERMINATE.

Printed Name Customer Signature Date

☐ **GO PAPERLESS** (Provide an email address above.)

I understand I will no longer receive my monthly utility bill via postal mail but will instead receive an email that payment is due and my bill is available to view at www.rpu.org.

☐ **BUDGET BILLING**

I understand my monthly utility bill will stay the same each month, based on the average annual usage at my service address, and the amount will be re-evaluated annually. I understand payments must be received by the due date to keep my account on the Budget Billing plan.

☐ **AUTOMATIC PAYMENTS**

I request RPU and authorize the financial institution or credit/debit card company named to initiate debit entries to my account to pay my monthly utility bill. These payments will be deducted on my due date. Please use the following method for my automatic payment:

☐ **Checking Account Withdrawal** (Please attach a VOIDED check.) Bank Name: _____

☐ **Savings Account Withdrawal** (Please attach a VOIDED deposit slip.) Bank Name: _____

☐ **Credit or Debit Card** (Please fill out your credit or debit card information below.)

WE VALUE YOUR PRIVACY! The portion of this form above this line will be retained for authorization purposes. To protect your privacy the portion below this line, as well as any attached voided checks or deposit slips, will be destroyed.

☐ DISCOVER  ☐ MasterCard  ☐ VISA 

Name (As It Appears on Card): _____

Card #: _____ - _____ - _____ - _____ Exp Date: ____/____/____