Rochester Public Utilities
AMR/AMI Opt-Out Agreement

The Automated Meter Reading (AMR) / Advanced Metering Infrastructure (AMI) Opt-Out Program (“Program”) is available for Rochester Public Utilities’ (RPU) Residential and Small General Service customers. This program allows for the removal of radio frequency (RF) emitting equipment used for purposes of collecting a meter read at a premise and replacement with non-automated equipment.

Participation in the Program requires the following:

- Initial setup/meter change-out fee: Electric: $200  Water: $80
- RPU will manually read the meter(s) each month requiring physical access to the meter(s). Customer self-read and reporting is not available.
- In addition to the standard monthly charges for utility services the customer will incur a $55 read charge each month for manually reading the meter(s). This meter reading charge is applicable regardless of the number of meters at the customer site.
- Customer can elect to Opt-Out individually for electric and water meters.

To elect participation in the Program, please complete all fields in the form below. Upon submission of this Agreement, Customer agrees to the terms and conditions of the agreement and RPU’s tariffs and rules and regulations, as amended from time to time. Please complete this form for each residence electing to participate in the Program.

Customer and Meter Information
* indicates required field

Customer Name (Primary Account Owner):* ________________________________

Service Address:* ______________________________________________________

City:* __________________ State:* ______ Zip Code: ________________________

Daytime Phone: * __________________ Email: ______________________________

Rochester Public Utilities Account Number: * _____________________________
Are there any meter access issues that we need to be aware of at the service address?

☐ Yes  ☐ No

If Yes, please describe: ____________________________________________________________
_____________________________________________________________________
(Please indicate if locked gate, dog, etc.)

Terms and Conditions

I agree that I am a customer of record at the customer account number entered above. Further, I am indicating that I want to opt out of Rochester Public Utilities’ AMR/AMI Program and am subject to the requirement of providing physical access to the meter each month for manual reads, an initial setup fee and a monthly read charge per meter per month which will be added to each monthly bill. By opting out, I understand that all automated metering-enabled services, including, but not limited to; demand response, net metering, special rate programs, among others, may no longer be available to me, and I thus agree to forfeit these services and benefits. I agree that this Agreement is subject to and incorporates the rules, regulations, and rate schedules for utilities service on file with Rochester Public Utilities, as amended from time to time. Except as expressly provided herein, the terms and conditions of existing Contract(s) for utilities service and other Agreement(s), if any, between Rochester Public Utilities and Customer shall remain in full force and effect. This Agreement will remain in effect until terminated by either party. Furthermore, I agree to adhere to requirements of the Program, including but not limited to, allowing access to obtain meter reads at my property and timely payment. Failure to adhere to these terms and conditions will result in removal from the Program and the installation of standard automated metering equipment, at customer’s expense, at the premise.

Account Owner Acknowledgement

Account Owner: ___________________________________________ Date: _____________

You may submit this completed form to Rochester Public Utilities at 4000 E River Rd NE, Rochester, MN 55906, Attention Customer Service Department, or email a copy to us at CustomerService@rpu.org or fax this form to 507-280-1643 or drop off the form at our Customer Service Center located at 4000 East River Rd NE. If you choose to fax or email your application to Rochester Public Utilities, you willingly accept all risks related to the interception, misaddressed, mis-delivered, or otherwise unsecured transmissions. For more information about this program please contact us at (507) 280-1500.