

SUPRA INTRODUCTION



Supra has provided keyboxes to the real estate industry since 1955, bringing efficiency to real estate professionals and peace of mind to home sellers. The Supra System makes it easy for showing agents to access properties and for listing agents to track activity at client properties.

The latest Supra keybox, iBox™ BT LE, adds Bluetooth® Low Energy technology, and communicates with newer smartphones without any additional hardware. A data record is created when a lockbox is opened, and the eKEY™ application on the smartphone immediately transmits that information to the Supra database so real estate agents can obtain real-time information about showings. Client questions can be answered quickly, and feedback from showing agents can be gathered while information is fresh in the showing agent's and client's minds.

Using Supra: Realtors can log into the Supra website by going to the following link:
www.supraekey.com



The screenshot shows the Supra website homepage. At the top left is the Supra logo with the United Technologies tagline. To the right are links for 'SupraWEB - Agent Login', 'Contact Us', and a search bar. Below the header is a navigation menu with links for 'Products', 'News & Events', 'Downloads', 'Customer Support', 'Login', and 'About Us'. A secondary menu lists products: 'eKEY', 'ActiveKEY', 'DisplayKEY', 'iBox BT LE', 'iBox BT', 'iBox', and 'SupraWEB'. The main content area features a large banner for 'eKEY: Your smartphone is the key' with an image of a smartphone displaying the eKEY app. To the right of the banner are two login boxes: 'SupraWEB Login for Real Estate Agents' and 'SupraNET Login for Association and MLS Staff'. Below the banner is a 'Products' section with a sub-section titled 'Sell more homes, faster' which includes text about showing alerts and mobile productivity tools. On the right side, there are two more boxes: 'Compatible eKEY Devices List' and 'Help & How-to' with an information icon and the text 'User Information and Resources'.

Figure 1: Supra Website



3400 East River Road NE,
Rochester, MN 55906
Phone: (507) 285-9833
FAX: (507) 282-2450

Web Address: www.SEMNRealtors.com



Figure 2: Supra Login Options

In order to set-up an account you have two options:

- 1. SupraWEB – Login for Real Estate Agents**
- 2. SupraNET – Login for Association and MLS Staff.**

Select 'SupraWEB Login for Real Estate Agents' to begin the process for signing up as a Real Estate Agent. This will take you to the login screen as shown below. Enter your details if you are a returning agent or select 'Register' if you are a new agent as highlighted in the screenshot below. There is further information to help you with this process under the 'SupraWEB – User Guide

User Guides:

[SupraWEB – User Guide](#): This comprehensive gives you all the necessary information in order to help you navigate the Supra system.

[Supra Key Error Codes](#): This guide gives you a list of codes and meanings to help you identify and resolve problems with your key.

Help & Technical Support

To contact a customer support representative please call us toll-free at 1-877-699-6787 (7am to 9pm Central Time, seven days a week) or e-mail us at suprasupport@fs.utc.com.