

# COLD WEATHER PROTECTION APPLICATION



If you cannot pay your bill in full and need cold weather protection, fill out this form and return it immediately with your bill or visit the RPU Service Center at 4000 East River Road NE, Rochester, MN 55906-2813.

Name \_\_\_\_\_

Account Number from RPU Bill \_\_\_\_\_

Service Address \_\_\_\_\_ Apt # \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Primary Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Total Amount you Owe \_\_\_\_\_ Total # of Persons in Household \_\_\_\_\_

Total Annual Household Income \_\_\_\_\_

## Sources of Income (check all that apply for your household):

Employment

GA Medical Care / Medical Assistance

AFDC/GA

I do not pay for any of my own medical expenses.

Other (describe): \_\_\_\_\_

## Please indicate if any of the following exists in your home (check all that apply):

Medical Emergency

Disabled Person in Residence

**PLEASE MAKE A COPY OF THIS APPLICATION FOR YOUR RECORDS.**

## PAYMENT ARRANGEMENT:

I propose to pay my outstanding and future bills according to the following schedule through April 30:

\$ \_\_\_\_\_ by (date) \_\_\_\_\_. \$ \_\_\_\_\_ by (date) \_\_\_\_\_.

\$ \_\_\_\_\_ by (date) \_\_\_\_\_. \$ \_\_\_\_\_ by (date) \_\_\_\_\_.

\$ \_\_\_\_\_ by (date) \_\_\_\_\_. \$ \_\_\_\_\_ by (date) \_\_\_\_\_.

By typing my first and last names below, I am signing this document and I declare the above information is true and correct. I give my permission to any energy provider or public assistance agency that serves me to exchange income and billing information with other energy providers or public assistance agencies that serve my utility for the purpose of program qualification. I understand failure to comply with the payment arrangement may result in disconnection.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

# THIRD PARTY NOTIFICATION REQUEST FORM



If you are elderly, ill, going south for the winter, or do not speak English, you may want to designate a third party (friend, relative, church group, or community agency) to be notified in the event that a disconnection notice is issued to you.

The third party will NOT be responsible to pay your bill, but will have the right to contact RPU and provide information or negotiate a payment arrangement on your behalf.

If you want a third party to be notified of the potential disconnection or need financial assistance, please complete this form and return it with your bill or visit the RPU Service Center at 4000 East River Road NE, Rochester, MN 55906-2813.

## CUSTOMER INFORMATION:

Name \_\_\_\_\_

Account Number from RPU Bill \_\_\_\_\_

Service Address \_\_\_\_\_ Apt # \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Primary Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

## THIRD PARTY INFORMATION:

Name \_\_\_\_\_

Address \_\_\_\_\_ Apt # \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Primary Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Third Party Signature\* \_\_\_\_\_ Date \_\_\_\_\_

By typing my first and last names below, I am signing this document and I acknowledge that RPU has my permission to provide information to and accept information from the party named above.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

\*This request will not be accepted without the third party's signature. RPU will make every effort to notify the third party of proposed disconnection or need for financial assistance. The customer making this request understands that RPU assumes no liability should the third party fail to receive and/or act upon the notification.