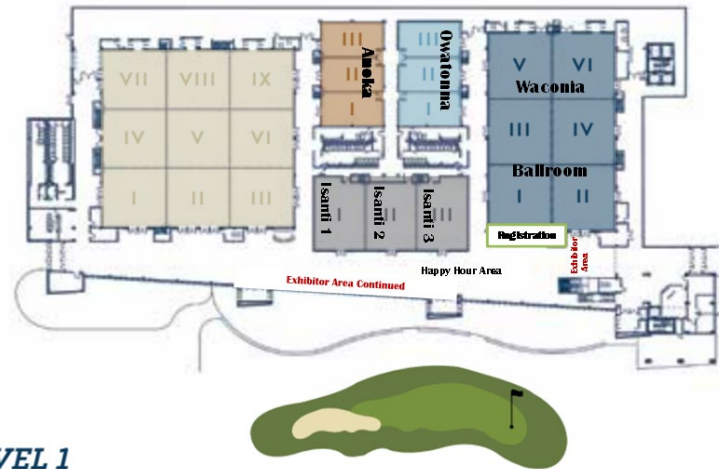


Thursday, May 2 (Day 1)

7:30 – 8:30am	Registration/Breakfast/Networking/Visit Exhibitors				
8:30 – 8:40am	Welcome and Opening Comments				
8:40 – 9:30am	Opening Keynote: Jenn Lim, CEO & Chief Happiness Officer, Delivering Happiness, and Consultant, Zappos				
9:30 – 9:40am	<i>Interchange</i>				
Rooms	Isanti 1	Isanti 2	Isanti 3	Owatonna	Anoka
9:40 – 10:40am	River's Edge Hospital & Clinic <i>Our Culture, Our Edge-Reducing Turnover and Increasing Engagement</i> Jacki Kimmert, and Janelle Rauchman	Mankato Area Public Schools <i>Continuous Improvement through the Lens of Strategic Roadmap</i> Sheri Allen	City of Brooklyn Park <i>Title TBD</i> Jay Stroebel	Mystic Lake <i>Mystic Lake's Commitment to our Guest and Sustainability</i> Holland Tudor	Intensive Learning Session <i>Mentoring in Times of Change</i> Becky Lyons, PhD
10:40 – 11:00am	<i>Break & Interchange</i>				
11:00 – 12:00pm	Episcopal Homes <i>How to Fail: Reenergize, Stumble, but Just Keep Moving Forward</i> Marvin Plakut	MN State University Mankato Invited	Communities of Excellence 2026 <i>Can Communities Parallel Organizations in the Journey to Excellence: Brookings, SD & St. Cloud MN's Journeys</i>	OrangeBall Creative BrandBounce Bootcamp: Leveraging the Power of a Strong Brand Beau Nordby and John Gamades	<i>Intensive Session Continued</i>
12:00 – 1:00pm	Lunch				
1:00 – 1:30pm	Keynote: Kathy Raethel, CEO, Adventist Health Castle (Hawaii), 2017 Baldrige Winner				
1:00 – 1:40pm	<i>Interchange</i>				
1:40 – 2:40pm	Allina Health <i>Allina Health's Improvement Journey to Whole Person Care</i> Molly Steffens	Tri County Tech <i>Vision is the Spark</i> Lindel Fields	State of MN Dept. of Admin <i>Real Talk: Top Myths of CI</i> Geneva Martin	Allete/MN Power <i>Title & Speaker TBD</i>	Intensive Learning Session <i>Let's Get Intentional About Engaging People To Sustain Behavior Change</i> Paul Fjelsta
2:40 – 3:00pm	<i>Break & Interchange</i>				
3:00 – 4:00pm	Donor Alliance <i>Title TBD</i> Grace Harcek	Winona State University Rochester <i>Implementing Strengths Based Leadership</i> Jeanine Grangeness, PhD	Visit Duluth <i>Title TBD</i> Anna Tanski	Kato Engineering, Nidec Invited	<i>Intensive Session Continued</i>
4:00 – 4:10pm	<i>Interchange</i>				
4:10 – 5:00pm	Keynote: C. Richard Panico, President & CEO, Integrated Project Management Company, Inc. (Illinois), 2018 Baldrige Winner				
5:00 – 7:00pm	Happy Hour				

Friday, May 3 (Day 2)

7:30 – 8:00am	Breakfast & Registration – Executive Invite Only Roundtable Breakfast w/Jenn Lim in Owatonna Room				
8:00 – 8:10am	Welcome & Opening Comments				
8:10 – 8:40am	Opening Keynote: Lindel Fields, Superintendent & CEO, Tri County Tech (Oklahoma), 2018 Baldrige Winner <i>Be Bold</i>				
8:40 – 8:50am	<i>Interchange</i>				
Rooms	Isanti 1	Isanti 2	Isanti 3	Owatonna	Anoka
8:50 – 9:50am	Crossing Home <i>Title TBD</i> Gordon Decker	Integrated Project Management, Inc. <i>Title & Speaker TBD</i>	Association for MN Counties <i>Cross-Sector Partnerships for Changing Times in Local Government</i> Heather Bandeen, PhD	Strider Bike <i>A Country Where all Kids Bike...</i> Brendan Murphy	Intensive Learning Session <i>The Leadership Essentials Toolkit – Developing Talent for Tomorrow’s Workplace</i> Tammy Krings
9:50 – 10:10am	<i>Break & Interchange</i>				
10:10 – 11:10am	Healthcare/Service Roundtables	Education/Non Profit Roundtables	Government Roundtables	Manufacturing Roundtables	<i>Intensive Session Continued</i>
11:10 – 11:40am	Keynote: Sue Dunn, CEO Donor Alliance (Colorado), 2018 Baldrige Winner <i>Leveraging Mission and Relationships to Save Lives</i>				
11:40 – 12:40pm	Lunch				
12:40 – 1:30pm	Presentation of Performance Excellence Awards Governor Tim Walz (invited)				
1:30 – 1:40pm	<i>Break</i>				
1:40 – 2:30pm	Closing Keynote: TBD				
2:30 – 2:45pm	Closing Comments				



LEVEL 1