

Annual Breast Cancer Awareness Walk Frequently Asked Questions

Why do I have to log in and create a password when I register?

Creating a password will allow you to access and personalize your Personal Fundraising and/or Team page(s). If you have any problems or forget your password, please call Active.com at 877.228.4881 and push 2,3 for registration questions or push 2,2 for fundraising questions.

Can I send in my registration and wait to send in my donation until I have collected all my donations/pledges?

We require each person 19 or older to donate a minimum of \$50 and each person ages 3 to 18 to donate a minimum of \$15 (infants under 3 and are free) in pledges or personal donation when registering. You may mail in collected pledges with your mail-in registration form or you may register online and pay by credit card.

Why don't I see my \$50 (or \$15) donation on my Personal Pledge Page?

Your donation will not appear on your Personal Pledge Page; it will state clearly that you donated in order to create the page. So your friends and family will see that you donated to start the process and to enter the event. All other donations collected either by credit card or collected pledges will show up on your Personal Fundraising Page. Your initial donation will not be reflected in the total collected; this page shows pledges you collected after the initial donation.

How do I enter my pledges (cash and checks) on my pledge page?

JTJ will enter all collected pledges on your Personal Pledge Page except those donations made by credit card. Feel free to mail pledges as you collect them; we are happy to update your pledge page. Send your pledges and pledge collection sheet to: Join the Journey, 1530 Greenview Drive SW Suite 212, Rochester, MN 55902. Please mail by the week before the walk date for them to appear by the Walk date.

Can you tell me more about Fundraising?

A fundraising page will automatically be created for everyone who registers. You have the option to personalize this page (with photos and your story) and invite people to donate using a credit card directly on your personal page. JTJ will enter the pledges you collect in cash or check on your Personal Pledge Page. **Every individual 19 or older must donate \$50 at registration, and every individual ages 3 to 18 must donate \$15 at registration.**

How do I register as a TEAM CAPTAIN?

Please create your team and then register as part of your team. Once your team has been created, please advise your team members of the TEAM NAME and ask them to REGISTER and JOIN your TEAM. **Every Team Captain must donate \$50 (if 19 or older) or \$15 (if between age 3 and 18) at registration.**

How do I register as a TEAM MEMBER?

On the registration form, select your team name from the drop-down list and continue with your registration. If you do NOT see your team name in the drop-down list, please contact your team captain. **Every Team Member must donate \$50 (if 19 or older) or \$15 (if between age 3 and 18) at registration.**

What happens if the weather is poor on Walk day?

The walk will take place rain or shine. In severe weather, we will be indoors at Mayo HS. Keep checking our website or Facebook page for updates close to the event.

When does registration open?

Walk registration usually opens in June.

What is the address of Mayo High School?

Mayo High School is located at 1420 11th Avenue SE Rochester, MN 55904.

Can I pick up my t-shirt before the day of the walk?

Yes. The time and place will be announced. Usually pre-registration pick up occurs the day before the walk at Mayo High School between 9am and noon.

The brochure states that registration must be received by a certain date. What if I am too late?

It is never too late to walk with us. Once the online registration closes, you will need to register the day of the walk. We welcome non-registered walkers the day of the walk. We normally order some extra t-shirts and lunches. Arrive by 7:30am to register; shirts/lunch are on a first-come-first-serve basis. We cannot guarantee availability unless you pre-registered. Bring cash or checks only, no credit cards will be accepted for registration on the day of the walk.

Do I need to bring a copy of my registration to the walk?

No.

May I pay my registration by credit card the day of the event?

No, please bring cash or checks only for registration. Credit cards are only accepted when paying on our website prior to the event or for purchasing pink-ribbon merchandise and clothing items for sale at the event.

Do I need to wear the t-shirt at the walk?

Your shirt is your TICKET to the event. It will be required to enter the luncheon.

What do I do with the pledge checks I collected?

All collected checks should be made payable to Join the Journey.

Please mail them to: Join the Journey, 1530 Greenview Drive SW Suite 212, Rochester, MN 55902, or pledges may be brought the day of the walk. Be sure you include the name of the walker with any mail-in pledges.

Where do we direct people to make online donations?

Direct people to our website www.jointhejourney.us, from there it is simple to make credit card donations to a specific walker, team or to JTJ.

Does Join the Journey provide receipts for donations?

All donations over \$250 will be sent a formal receipt from Join the Journey, as required by law. All online credit card donations will automatically receive a receipt, no matter the amount. For donations under \$250, please use your personal check or credit card receipt for your records.

Is Join the Journey a tax-exempt 501(c)(3) organization?

Yes, Join the Journey is a 501(c)(3) public charity, and your contribution is tax deductible as allowed by law.

Do you have any tips for fundraising?

Yes, we suggest forming a team with family, friends and co-workers. Give a small prize to the top fundraiser on your team! Start walking together to prepare for the walk. Some teams have found businesses to match the amount they raise as a great incentive. All of the money you raise stays here in Rochester to help our friends and neighbors.

I can't walk ten miles! What should I do?

No problem; you don't have to! Walk as much or as little as you feel comfortable. Breast cancer is a tough journey, and we thought ten miles represented that; but walking the full ten miles is not necessary to participate. We have two shuttle buses along the route to bring you back to the start at Mayo HS, to the dragon boat rides, to the Five-Mile Stop and more if you need them. The walk from Mayo High School to Silver Lake Park and back is about 5 miles. You reach 10 miles if you walk around Silver Lake three times, so choose what you are most comfortable with and enjoy the day. Refreshments will be available to help you along when you reach Silver Lake Park.

Is there transportation if I get tired?

Yes, we will have shuttle buses making stops along the walk route if you need them. A map will be provided in your walk bag and there will be signs posted to alert you to shuttle bus stops along the route. We will have a rest/comfort area at Silver Lake Park at the Five-Mile Stop with drinks and snacks. Volunteers will be on-hand along the route at medical stations and on a golf cart to help you if you have any problems. Please flag them down if you need assistance.

Can I register on the day of the walk?

Yes, we will have volunteers available to help you sign up. We may not have enough t-shirts and lunch for you. It is better to sign up early to reserve your spot.

Can I walk and not pay anything or not pay the full amount?

We require all walkers to provide a minimum donation of \$50 (if they are 19 or older) or a \$15 (if they are 3 to 18). This money helps support Join the Journey's programs and services for breast cancer survivors. We believe that with a little effort and fundraising, participants can

raise this minimum amount. However, we do offer 20 registrations under our Scholarship Program for those who are unable to meet the donation requirement but have a close connection with breast cancer and are passionate about participating in our walk. Please visit our Walk Page for our most current Walk Scholarship Application Form.

Can I bring my dog?

No, we are using the Mayo HS lawn and indoor areas where dogs are not allowed.

Is there a place to put on my t-shirt before the walk?

Yes, there are restrooms at Mayo HS.

Would it be acceptable to run, use my roller blades or ride a bike?

No, we ask that you walk with everyone else; we don't want any accidents.

Can I order specific food for the lunch?

We are unable to take requests, but lunch will have a variety of food available.

Is this walk only for women?

Absolutely not! Everyone is welcome. Although women are most often the recipients of a breast cancer diagnosis, men do also get breast cancer. Regardless, men represent a large number of caregivers and supporters of breast cancer survivors. This walk is for the entire community, and we hope to see everyone.