## **Annual Breast Cancer Awareness Walk Frequently Asked Questions**

## When does registration open?

Walk registration will open in April with an early bird discount. Note, cancellations/refunds will not be granted.

## Why do I have to log in and create a password when I register?

Creating a password will allow you to access and personalize your Personal Fundraising and/or Team page(s). If you have any problems or forget your password, please call RaceRoster at 1-855-969-5515 or via email at support@raceroster.com

## **How do I register as a TEAM CAPTAIN?**

During the registration process, you will have the option to create a team or join a team. Once your team has been created, please advise your team members of the TEAM NAME and ask them to REGISTER and JOIN your TEAM. **Every Team Captain must donate the applicable registration fee.** 

## How do I register as a TEAM MEMBER?

During the registration process, you will have the option to join a team. There will be a drop down menu for you to select team names from – so be sure to know that in advance. If you do NOT see your team name in the drop-down list, please contact your team captain or JTJ. **Every Team Member must donate the applicable registration fee.** 

## Can you tell me more about Fundraising?

Each registrant has the option to set up a personal fundraising page, create a team/fundraising page or join a current team/fundraising page. You have the option to personalize this page (with photos and your story) and invite people to donate using a credit card directly on your personal page. JTJ will enter the pledges you collect in cash or check on your Personal Pledge Page or your team page.

## Do you have any tips for fundraising?

Yes, we suggest forming a team with family, friends and co-workers. Give a small prize to the top fundraiser on your team! Start walking together to prepare for the walk. Some teams have found businesses to match the amount they raise as a great incentive. All of the money you raise stays here in Rochester to help our friends and neighbors.

#### How do I enter my pledges (cash and checks) on my pledge page?

JTJ will manually enter all collected pledges on your Personal Pledge Page once they are received. Those wanting to pay by credit card, can do so directly on your page (no manual entry from JTJ needed) Feel free to mail pledges as you collect them; we are happy to update your pledge page. Send your pledges to: Join the Journey, 1530 Greenview Drive SW Suite 212, Rochester, MN 55902. To be considered for awards and incentives, all pledges must be received no later than noon on Saturday, September 15<sup>th</sup> and be sure to list the name of the donator and the team/individual fundraiser.

## What happens if the weather is poor on Walk day?

The walk will take place rain or shine. In severe weather, we will post something on our website. Keep checking our website or Facebook page for updates close to the event.

## What is the address of Mayo High School?

Mayo High School is located at 1420 11th Avenue SE Rochester, MN 55904.

## Can I pick up my t-shirt before the day of the walk?

Yes. The time and place will be announced. Usually pre-registration pick-up occurs the day before the walk at Mayo High School between 8am and 11 am.

# The brochure states that registration must be received by a certain date. Can I register the day of the walk?

It is never too late to walk with us. Online registration closes at midnight on Friday, September 14th to allow us time to get our registration lists prepared for t-shirt pickup. Once the online registration closes, you can register in person the morning before the walk (during t-shirt pick up) or arrive by 7:30am the morning of the walk to register; shirts/lunch are on a first-comefirst-serve basis. We cannot guarantee t-shirt size after September 1<sup>st</sup> and availability for lunch unless you pre-registered. Onsite registration the day of the walk will be available until 8:30 am. Bring cash or checks (payable to Join The Journey) if possible as we cannot guarantee credit cards will be accepted for registration on the day of the walk. *It is better to sign up early to reserve your spot.* 

# Do I need to bring a copy of my registration to the walk?

No.

## Do I need to wear the t-shirt at the walk?

Your shirt is your TICKET to the event. It will be required to enter the pre-walk events and the post-walk events/luncheon. *Many teams design their own costumes, which we love*. Just be sure to have your official walk t-shirt with you to gain entrance.

## Where do we direct people to make online donations?

Direct people to our registration website raceroster.com from there it is simple to make credit card donations to a specific walker, team or to Join the Journey.

## **Does Join the Journey provide receipts for donations?**

All donations over \$250 will be sent a formal receipt from Join the Journey, as required by law. All online credit card donations will automatically receive a receipt, no matter the amount. For donations under \$250, please use your personal check or credit card receipt for your records.

#### Is Join the Journey a tax-exempt 501(c)(3) organization?

Yes, Join the Journey is a 501(c)(3) public charity, and your contribution is tax deductible as allowed by law.

## I can't walk the full length! What should I do?

No problem; you don't have to! Walk as much or as little as you feel comfortable. Breast cancer is a tough journey. Walking the full length is not necessary to participate. We have two shuttle buses along the route to bring you back to the start at Mayo HS and to the dragon boat rides located at the "half mile stop" and other locations along the route if you need them. The walk from Mayo High School to Silver Lake and back is about 5 miles.

Volunteers will be on-hand along the route at medical stations and on a golf cart to help you if you have any problems. Please flag them down if you need assistance.

## Can I bring my dog?

No, we are using the Mayo HS lawn where dogs are not allowed.

## Would it be acceptable to run, use my roller blades or ride a bike?

No, we ask that you walk with everyone else; we don't want any accidents.

# Can I order specific food for the lunch?

We are unable to take requests, but we aim to have a variety of food available.

### *Is this walk only for women?*

Absolutely not! Everyone is welcome. Although women are most often the recipients of a breast cancer diagnosis, men do also get breast cancer. Regardless, men represent a large number of caregivers and supporters of breast cancer survivors. *This walk is for the entire community, and we hope to see everyone.*